



# **Board Members**



Mrs. Lorraine Cunningham Chair\*



Mr. Peter G. Bernard, Q.C. Member



Ms. Victoria Withers Member\*



Ms. Billie V. Raptis Member\*



Captain Al Ranger Member



Mr. James Marshall

Member

Ms. Katherine Bright Member\*

\* Member of Finance and Audit Committee

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# Management



Julie Gascon CEO



Kevin Obermeyer VP Internal and External Relations



**Brian Young** Chief Operating Officer



Paulo Ekkebus Chief Technical Officer



Stuart Mackenzie Chief Financial Officer



Danielle Lewis Director, People and Organizational Development



Teresa Lei Director, Finance and Administration



Miladin Gacic Operations Manager



**Bruce Northway** Project Manager



Alan Wheatley Manager, Information Technology



Margaret Cellier **Executive Assistant** 



Isabelle Forget Office Manager

Alexandra Deffense Operations Coordinator



CONTACT

#### **HEAD OFFICE**

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#### **DISPATCH OFFICES**

1000 - 1130 West Pender Street, Vancouver, BC V6E 4A4 211 Dallas Road, Victoria, BC V8V 1A1

#### PILOT BOARDING STATIONS

Sand Heads, off Steveston Brotchie Ledge, off Victoria Cape Beale, off Port Alberni Triple Island, off Prince Rupert Pine Island, off Port Hardy

# Corporate Information

#### WHAT IS THE PACIFIC PILOTAGE AUTHORITY?

Commercial vessels greater than 350 gross tons, while travelling in the pilotage waters of the west coast of Canada, are legally obliged to use the services of a Canadian marine pilot as per the General Pilotage Regulations, which are enabled by the Pilotage Act. The Pacific Pilotage Authority ("the Authority") is a federal Crown corporation whose mandate is to administer this marine pilotage service in the waters of Western Canada. Our area of jurisdiction encompasses the entire British Columbia coast, extending approximately two nautical miles from every major point of land. This jurisdiction includes the Fraser River and stretches from Alaska in the north to Washington State in the south and is one of the largest mandatory pilotage areas in the world. This unique coast wide pilotage model enables the Authority to service all ports on the West Coast, as well as cruise ships, with a small group of marine pilots.

Marine pilotage is all about safety as it serves to protect the environment and thus the interests of the Canadian people. We hold ourselves accountable to the Canadian public in this regard.

#### MANDATE

The mandate of the Authority is to establish, operate, maintain, and administer, in the interests of safety of navigation, an efficient pilotage service within the region set out in respect of the Authority, whilst aligning with the principles set out in the Pilotage Act.

The Pilotage Act sets out a framework for the provision of pilotage services in accordance with the following principles:

- 1. that pilotage services be provided in a manner that promotes and contributes to the safety of navigation, including the safety of the public and marine personnel, and that protects human health, property and the environment:
- 2. that pilotage services be provided in an efficient and cost-effective manner:
- 3. that risk management tools be used effectively and that evolving technologies be taken into consideration; and
- 4. that an Authority's pilotage charges be set at levels that allow the Authority to be financially self-sufficient.



#### **VISION STATEMENT**

The Authority's vision is to lead a world-class marine pilotage service on the west coast of Canada.

The Authority has been very thoughtful and deliberate in setting our sights on leading a world-class marine pilotage service on the west coast of Canada. Our vision is by its very definition bold and ambitious – just like the team members who make up the Authority and our strategic partners. To achieve our vision the Authority must demonstrate:

- An industry-leading safety record
- A culture of operational efficiency where customers receive value for fees paid and the Authority is financially selfsustaining
- A leadership role in the industry regionally and nationally

#### MISSION STATEMENT

The Authority is dedicated to providing safe, efficient and cost-effective marine pilotage. We will do this by working in partnership with the pilots, the shipping industry and the communities in which we operate, to protect the environment and advance the interests of Canada and its people.

#### **CORPORATE OBJECTIVES**

#### 1. Provide safe, reliable and efficient marine pilotage

To provide safe, reliable and efficient marine pilotage and related services in the coastal waters of British Columbia, including the Fraser River, by embracing a culture of continuous improvement.

#### 2. Ensure financial self-sufficiency

To provide the services within a commercially oriented framework, by maintaining financial self-sufficiency, through a combination of cost management and fees that are fair and reasonable.

#### 3. Promote organizational and environmental sustainability

To implement sustainable practices within the Authority with a focus on quality assurance, and to contribute to the federal government's environmental, social and economic policies as they apply to the marine industry on the Pacific coast of Canada.

#### 4. Demonstrate leadership

To assume a leadership role in the marine industry we serve, by demonstrating national influence and engaging the community in order to facilitate decisions that result in improvements to navigational safety and the efficiency of marine operations.

#### 5. Manage risk

To ensure that risk management tools are used in all safety related decisions for both the organization and its operations and that evolving technologies are taken into consideration.

#### 6. Focus on the future

By using early warning indicators, ensure that the Authority is prepared, both financially and operationally, to deal effectively with changes to the marine industry, the changing regulatory landscape and the complex environment within which we operate.

### **CORPORATE VALUES**

Management and Board members review the Authority's corporate values to ensure their continued relevance and applicability. The Authority's corporate values are:

- **1. Honesty/Integrity** We will ensure honesty and integrity in everything that we do. We share responsibility for being effective, accountable and acting appropriately. We consider the outcome of decisions for all those affected before we implement change. We act with visible integrity and openness, and support each other in these actions.
- **2. Positive Stakeholder Relations** We will work hard to maintain positive relations with all stakeholders including the shipping industry, the pilots and their respective organizations, our employees, the communities in which we operate and all other related individuals and organizations.
- **3. Service Quality** We strive for excellence in all our activities. We continuously learn, develop and improve. We take pride in our work and in the services we provide to our clients and partners.
- 4. Accountability/Responsibility We are accountable, as individuals, team members and as an organization for our actions and our decisions. We make effective and efficient use of the resources provided to us. We adhere to our policies and procedures, our mission and objectives, and to the regulations governing us. When our commitment to innovation is at odds with existing procedures, we will work within the system to achieve positive change and improvement.
- **5. Adaptability and Innovation** We value innovation and creativity. We encourage and support originality and diversity of thought. As individuals and as teams, working with our internal and external partners, we welcome new ideas and methods to enhance our service and the use of our resources.

# ACCESS TO INFORMATION ACT - ANNUAL REPORT This report covers the period from April 1, 2022 to March 31, 2023

#### PURPOSE OF THE ACCESS TO INFORMATION ACT

The Access to Information Act describes its purpose as follows:

"The purpose of this Act is to extend the present laws of Canada to provide a right of access to information in records under the control of a government institution in accordance with the principles that government information should be available to the public, that necessary exceptions to the right of access should be limited and specific and that decisions on the disclosure of government information should be reviewed independently of government."

This report on the administration of the Access to Information Act is prepared and tabled in Parliament in accordance with section 94 of the Act.

#### ORGANIZATIONAL STRUCTURE TO FULFILL ACCESS TO INFORMATION REQUESTS

The Chief Financial Officer serves as the Authority's Access to Information and Privacy coordinator.

#### **DELEGATION ORDER**

April 25, 2023

Pursuant to Section 95 of the Access to Information Act, I, Lorraine Cunningham, Chair of the Pacific Pilotage Authority, do hereby designate the Chief Financial Officer to exercise the powers and functions conferred on me by the Act.

Lorraine Cunningham

Chair



#### **TRAINING**

No new training related to the Access to Information Act in this fiscal period.

#### **NEW INSTITUTION SPECIFIC POLICIES, GUIDELINES AND PROCEDURES**

There were no new specific policies, guidelines or procedures implemented during the reporting period.

#### STATISTICAL REPORTS - OVERVIEW

The Authority received five requests during the 2022 - 2023 year, and five in the prior year.

The five year trend analysis is shown below:

Year	2018 - 19	2019 - 20	2020 - 21	2021 - 22	2022 - 23	
Requests Received	6	0	0	5	5	
Exemptions	3	0	0	0	0	
Pages Processed	2,745	0	0	18	0	
Requests Processed under 30 days	5	0	0	5	0	

In addition to the official requests under this legislation the Authority regularly responds to informal information requests throughout the year. Many of these requests relate to vessel traffic movements in the area of our jurisdiction.

#### **COMPLAINTS, AUDITS AND INVESTIGATIONS**

The Authority did not have any complaints, audits or investigations during the reporting year.

#### REQUEST PROCESSING TIME

The Authority processed all requests within the time limits specified by the *Act*. The five requests received in 2022/23 were received in March 2023 and had not been processed as of March 31, 2023 — the end of the current reporting period.



#### Statistical Report on the Access to Information Act

Name of institution: Pacific Pilotage Authority Reporting period: 2022-04-01 to 2023-03-31

# **SECTION 1: REQUESTS UNDER THE ACCESS TO INFORMATION ACT**

#### 1.1 Number of requests

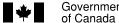
		Number of Requests
Received during reporting period	5	
Outstanding from previous reporting period		0
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	0	
Total		5
Closed during reporting period		0
Carried over to next reporting period		5
Carried over within legislated timeline	4	
Carried over beyond legislated timeline	1	

#### 1.2 Sources of requests

Source	Number of Requests
Media	0
Academia	0
Business (private sector)	0
Organization	0
Public	5
Decline to Identify	0
Total	5

#### 1.3 Channels of requests

Source	Number of Requests
Online	5
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	5





# **SECTION 2: INFORMAL REQUESTS**

#### 2.1 Number of informal requests

		Number of Requests
Received during reporting period		0
Outstanding from previous reporting period		0
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	0	
Total		0
Closed during reporting period		0
Carried over to next reporting period		0

#### 2.2 Channels of informal requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	0

#### 2.3 Completion time of informal requests

#### **Completion Time**

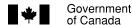
1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
0	0	0	0	0	0	0	0

#### 2.4 Pages released informally

	nan 100 Released		- 500 Released		-1000 Released		- 5000 Released		an 5000 Released
Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages
Requests	Released	Requests	Released	Requests	Released	Requests	Released	Requests	Released
0	0	0	0	0	0	0	0	0	0

#### 2.5 Pages re-released informally

	nan 100 -released		- 500 e-released		-1000 e-released		- 5000 e-released		han 5000 e-released
Number of Requests	Pages Re-Rreleased								
0	0	0	0	0	0	0	0	0	0





# SECTION 3: APPLICATIONS TO THE INFORMATION COMMISSIONER ON DECLINING TO ACT ON **REQUESTS**

	Number of Requests
Outstanding from previous reporting period	0
Sent during reporting period	0
Total	0
Approved by the Information Commissioner during reporting period	0
Declined by the Information Commissioner during reporting period	0
Withdrawn during reporting period	0
Carried over to next reporting period	0

# **SECTION 4: REQUESTS CLOSED DURING THE REPORTING PERIOD**

#### 4.1 Disposition and completion time

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CUIII	ソーセ・ロー	

	1 to 15	16 to 30	31 to 60	61 to 120	121 to 180	181 to 365	More Than 365	
Disposition of Requests	Days	Days	Days	Days	Days	Days	Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
No records exist	0	0	0	0	0	0	0	0
Request transferred	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0
Declined to act with the approval of the								
Information Commissioner	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0

#### 4.2 Exemptions

4.2 Exemp	เเบแจ						
	Number		Number		Number		Number
Section	of Requests	Section	of Requests	Section	of Requests	Section	of Requests
13(1)(a)	0	16(2)	0	18(a)	0	20.1	0
13(1)(b)	0	16(2)(a)	0	18(b)	0	20.2	0
13(1)(c)	0	16(2)(b)	0	18(c)	0	20.4	0
13(1)(d)	0	16(2)(c)	0	18(d)	0	21(1)(a)	0
13(1)(e)	0	16(3)	0	18.1(1)(a)	0	21(1)(b)	0
14	0	16.1(1)(a)	0	18.1(1)(b)	0	21(1)(c)	0
14(a)	0	16.1(1)(b)	0	18.1(1)(c)	0	21(1)(d)	0
14(b)	0	16.1(1)(c)	0	18.1(1)(d)	0	22	0
15(1)	0	16.1(1)(d)	0	19(1)	0	22.1(1)	0
15(1) - I.A.*	0	16.2(1)	0	20(1)(a)	0	23	0
15(1) - Def.*	0	16.3	0	20(1)(b)	0	24(1)	0
15(1) - S.A.*	0	16.4(1)(a)	0	20(1)(b.1)	0	26	0
16(1)(a)(i)	0	16.4(1)(b)	0	20(1)(c)	0		
16(1)(a)(ii)	0	16.5	0	20(1)(d)	0		
16(1)(a)(iii)	0	17	0		<u> </u>		
16(1)(b)	0						
16(1)(c)	0						
16(1)(d)	0	* I.A.: Inte	rnational Affairs	Def.: Defence of	Canada S.A.: Sub	versive Activitie	es



#### 4.3 Exclusions

	Number		Number		Number
Section	of Requests	Section	of Requests	Section	of Requests
68(a)	0	69(1)	0	69(1)(g) re (a)	0
68(b)	0	69(1)(a)	0	69(1)(g) re (b)	0
68(c)	0	69(1)(b)	0	69(1)(g) re (c)	0
68.1	0	69(1)(c)	0	69(1)(g) re (d)	0
68.2(a)	0	69(1)(d)	0	69(1)(g) re (e)	0
68.2(b)	0	69(1)(e)	0	69(1)(g) re (f)	0
		69(1)(f)	0	69.1(1)	0

#### 4.4 Format of information released

Paper	E-record	Data set	Video	Audio	Other
0	0	0	0	0	0

#### 4.5 Complexity

#### 4.5.1 Relevant pages processed and disclosed for paper and e-record formats

<b>Number of Pages</b>	<b>Number of Pages</b>	Number of	
Processed	Disclosed	Requests	
0	0	0	

#### 4.5.2 Relevant pages processed per request disposition for paper and e-record formats by size of requests

		nan 100 rocessed		-500 rocessed	501- Pages Pr	1000 ocessed	1001- Pages Pr		More Tha Pages Pro	
Disposition	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	0	0	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

#### 4.5.3 Relevant minutes processed and disclosed for audio formats

<b>Number of Minutes</b>	<b>Number of Minutes</b>	Number of	
Processed	Disclosed	Requests	
0	0	0	



# 4.5.4 Relevant minutes processed per request disposition for audio formats by size of requests

	Less Than 60 Minutes Processed			Minutes essed	More than 120 Minutes Processed		
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	
All disclosed	0	0	0	0	0	0	
Disclosed in part	0	0	0	0	0	0	
All exempted	0	0	0	0	0	0	
All excluded	0	0	0	0	0	0	
Request abandoned	0	0	0	0	0	0	
Neither confirmed nor denied	0	0	0	0	0	0	
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0	
Total	0	0	0	0	0	0	

#### 4.5.5 Relevant minutes processed and disclosed for video formats

Number of Minutes	<b>Number of Minutes</b>	Number of	
Processed	Disclosed	Requests	
0	0	0	

### 4.5.6 Relevant minutes processed per request disposition for video formats by size of requests

	Less Than 60 Minutes Processed		60 - 120 Proce		More than 120 Minutes Processed	
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Declined to act with the approval of the Information Commissioner	0	0	0	0	0	0
Total	0	0	0	0	0	0



#### 4.5.7 Other complexities

Disposition	Consultation Required	Legal Advice Sought	Other	Total
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
Request abandoned	0	0	0	0
Neither confirmed nor deni	ed 0	0	0	0
Declined to act with the ap	proval			
of the Information Commis	sioner 0	0	0	0
Total	0	0	0	0

#### 4.6 Closed requests

#### 4.6.1 Number of requests closed within legislated timelines

	Requests closed within legislated timelines
Number of requests closed within legislated timelines	0
Percentage of requests closed within legislated timelines (%)	0

#### 4.7 Deemed refusals

#### 4.7.1 Reasons for not meeting legislated timelines

	Principal Reason								
Number of Requests Closed Past the Legislated Timelines	Interference with Operations / Workload	External Consultation	Internal Consultation	Other					
0	0	0	0	0					

#### 4.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of Days Past Legislated Timelines	Number of Requests Past Legislated Timeline Where No Extension Was Taken	Number of Requests Past Legislated Timeline Where an Extension Was Taken	Total	
1 to 15 days	0	0	0	
16 to 30 days	0	0	0	
31 to 60 days	0	0	0	
61 to 120 days	0	0	0	
121 to 180 days	0	0	0	
181 to 365 days	0	0	0	
More than 365 days	0	0	0	
Total	0	0	0	<u> </u>

#### 4.8 Requests for translation

Translation Requests	Accepted	Refused	Total	
English to French	0	0	0	
French to English	0	0	0	
Total	0	0	0	



# **SECTION 5: EXTENSIONS**

# 5.1 Reasons for extensions and disposition of requests

	9(1)(a)	9(1)(	b)	9(1)(c)
Disposition of Requests	Interference	Consult	ation	Third-Party
Where an Extension Was Taken	With Operations / Workload	Section 69	Other	Notice
All disclosed	0	0	0	0
Disclosed in part	0	0	0	0
All exempted	0	0	0	0
All excluded	0	0	0	0
No records exist	0	0	0	0
Request abandoned	0	0	0	0
Total	0	0	0	0

# 5.2 Length of extensions

	<b>9(1)(a)</b> Interference	<b>9(1)(</b> Consult		<b>9(1)(c)</b> Third-Party
Length of Extensions	With Operations / Workload	Section 69	Other	Notice
30 days or less	0	0	0	0
31 to 60 days	0	0	0	0
61 to 120 days	0	0	0	0
121 to 180 days	0	0	0	0
181 to 365 days	0	0	0	0
365 days or more	0	0	0	0
Total	0	0	0	0

# **SECTION 6: FEES**

	Fee Co	Fee Collected		Vaived	Fee Ref	Fee Refunded	
Fee Type	Requests	Amount	Requests	Amount	Requests	Amount	
Application	0	\$0	5	\$25	0	\$0	
Other fees	0	\$0	0	\$0	0	\$0	
Total	0	\$0	5	\$25	0	\$0	



# SECTION 7: CONSULTATIONS RECEIVED FROM OTHER INSTITUTIONS AND ORGANIZATIONS

#### 7.1 Consultations received from other Government of Canada institutions and organizations

	Other Government	Number of Pages		Number of Pages
Consultations	f Canada Institutions	to Review	Other Organizations	to Review
Received during reporting period	2	15	0	0
Outstanding from the previous reporting p	period 0	0	0	0
Total	2	15	0	0
Closed during the reporting period	2	15	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

#### 7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

**Number of Days Required to Complete Consultation Requests** 

Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More than 365 Days	Total
Disclose entirely	2	0	0	0	0	0	0	2
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	2	0	0	0	0	0	0	2

#### 7.3 Recommendations and completion time for consultations received from other organizations

**Number of Days Required to Complete Consultation Requests** 

	1 to 15	16 to 30	31 to 60	61 to 120	121 to 180	181 to 365	Mare than 365	
Recommendation	Days	Days	Days	Days	Days	Days	Days	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0



# **SECTION 8: COMPLETION TIME OF CONSULTATIONS ON CABINET CONFIDENCES**

# 8.1 Requests with Legal Services

	Fewer T Pages Pr		101-5 Pages Pro		501-10 Pages Pro		1001-5000 Pages Processed		More Than 5000 Pages Processed	
Number	Number of	-	Number of	-	Number of	-	Number of	-	Number of	-
of Days	Requests	Disclosed	Requests [	Disclosed	Requests [	Disclosed	Requests	Disclosed	Requests I	Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
<u>16 to 30</u>	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

# 8.2 Requests with Privy Council Office

	Fewer The Pages Pro	ocessed	101-9 Pages Pro	ocessed	501-10 Pages Pro	cessed	1001-5 Pages Pro	cessed	More Tha	cessed
Number of Days	Number of	-	Number of Requests l	-	Number of Requests I	-	Number of Requests I	-	Number of Requests	•
1 to 15	nequests 0	0	nequests i	0	nequests i	0	nequests i	n N	nequests	n nacioseu
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

# **SECTION 9: INVESTIGATIONS AND REPORTS OF FINDINGS**

#### 9.1 Investigations

Section 32	Subsection 30(5)	Section 35
Notice of intention	Ceased	Formal
to investigate	to investigate	representations
0	0	0

# 9.2 Investigations and reports of findings

9	Section 37(1) Initial Report	s	Sec	ction 37(2) Final Reports	
	Containing	Containing		Containing	Containing
	recommendations	orders		recommendations	orders
	issued by the	issued by the		issued by the	issued by the
	Information	Information		Information	Information
Received	Commissioner	Commissioner	Received	Commissioner	Commissioner
0	0	0	0	0	0



# **SECTION 10: COURT ACTION**

#### 10.1 Court actions on complaints

6.0	<b>^</b> t	ınn	. /.
Se	L	UI	-

Complainant (1)	Institution (2)	Third Party (3)	Privacy Commissioner (4)	Total	
0	0	0	0	0	

# 10.2 Court actions on third party notifications under paragraph 28(1)(b)

Section 44 - under paragraph 28(1)b

0

# SECTION 11: RESOURCES RELATED TO THE ACCESS TO INFORMATION ACT

#### 11.1 Costs

Expenditures	Amount
Salaries	\$9,080
Overtime	\$0
Goods and Services	\$0
• Professional services contracts \$0	
• Other \$0	
Total	\$9,080

#### 11.2 Human Resources

Person Years Dedicated to
Person Years Dedicated to Access to Information Activities  0.067  0.000  0.000  0.000  0.000  0.000
0.067
0.000
0.000
0.000
0.000
0.067

Note: Enter values to three decimal places.

# PRIVACY ACT - ANNUAL REPORT

This report covers the period from April 1, 2022 to March 31, 2023

#### PURPOSE OF THE PRIVACY ACT

The Privacy Act describes its purpose as follows:

"The purpose of this Act is to extend the present laws of Canada that protect the privacy of individuals with respect to personal information about themselves held by a government institution and that provide individuals with a right of access to that information."

This report on the administration of the Privacy Act is prepared and tabled in Parliament in accordance with section 72 of the Act.

#### ORGANIZATIONAL STRUCTURE TO FULFILL PRIVACY ACT RESPONSIBILITIES

The Chief Financial Officer serves as the Authority's Access to Information and Privacy coordinator.

#### **DELEGATION ORDER**

April 25, 2023

Pursuant to Section 73 of the Privacy Act, I, Lorraine Cunningham, Chair of the Pacific Pilotage Authority, do hereby designate the Chief Financial Officer to exercise the powers and functions conferred on me by the Act.

Lorraine Cunningham

Chair





#### **TRAINING**

There was no new training related to the Privacy Act.

#### STATISTICAL REPORTS - OVERVIEW

The Authority received no requests during the 2022 - 2023 year.

The five year trend analysis is shown below

Year	2018 - 19	2019 - 20	2020 - 21	2021 - 22	2022 - 23	
Requests Received	0	0	0	0	0	
Exemptions	0	0	0	0	0	
Pages Processed	0	0	0	0	0	
Requests Processed under 30 days	s 0	0	0	0	0	

#### **COMPLAINTS, AUDITS AND INVESTIGATIONS**

The Authority did not have any complaints, audits or investigations during the reporting year.

#### REQUEST PROCESSING TIME

The Authority did not process any requests during the year.

#### PRIVACY BREACHES

The Authority did not record any privacy breaches during the year.

# DISCLOSURES UNDER SECTION 8(2) OF THE ACT (DISCLOSURE OF PERSONAL INFORMATION WITHOUT CONSENT)

The Authority did not process any disclosures under this section during the reporting year.



#### Statistical Report on the Privacy Act

Name of institution: Pacific Pilotage Authority Reporting period: 2022-04-01 to 2023-03-31

# **SECTION 1: REQUESTS UNDER THE PRIVACY ACT**

#### 1.1 Number of requests received

		Number of Requests
Received during reporting period		0
Outstanding from previous reporting period		0
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	0	
Total		0
Closed during reporting period		0
Carried over to next reporting period		0
Carried over within legislated timeline	0	
Carried over beyond legislated timeline	0	

#### 1.2 Channels of requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	0

# **SECTION 2: INFORMAL REQUESTS**

#### 2.1 Number of informal requests

		Number of Requests
Received during reporting period		0
Outstanding from previous reporting period		0
Outstanding from previous reporting period	0	
Outstanding from more than one reporting period	0	
Total		0
Closed during reporting period		0
Carried over to next reporting period		0



#### 2.2 Channels of informal requests

Source	Number of Requests
Online	0
E-mail	0
Mail	0
In person	0
Phone	0
Fax	0
Total	0

#### 2.3 Completion time of informal requests

#### **Completion Time**

1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
0	0	0	0	0	0	0	0

#### 2.4 Pages released informally

	han 100 Released		- 500 Released		-1000 Released		- 5000 Released		an 5000 Released
Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages
Requests	Released	Requests	Released	Requests	Released	Requests	Released	Requests	Released
0	0	0	0	0	0	0	0	0	0

# **SECTION 3: REQUESTS CLOSED DURING THE REPORTING PERIOD**

#### 3.1 Disposition and completion time

#### **Completion Time**

Disposition of Requests	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total
All disclosed	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0
No records exist	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0



#### 3.2 Exemptions

Section	Number	Section	Number	Section	Number
	of Requests		of Requests	Section	of Requests
18(2)	0	22(1)(a)(i)	0	23(a)	0
19(1)(a)	0	22(1)(a)(ii)	0	23(b)	0
19(1)(b)	0	22(1)(a)(iii)	0	24(a)	0
19(1)(c)	0	22(1)(b)	0	24(b)	0
19(1)(d)	0	22(1)(c)	0	25	0
19(1)(e)	0	22(2)	0	26	0
19(1)(f)	0	22.1	0	27	0
20	0	22.2	0	27.1	0
21	0	22.3	0	28	0
		22.4	0		

#### 3.3 Exclusions

	Number	1	Number	1	Number
Section	of Requests	Section	of Requests	Section	of Requests
69(1)(a)	0	70(1)	0	70(1)(d)	0
69(1)(b)	0	70(1)(a)	0	70(1)(e)	0
69.1	0	70(1)(b)	0	70(1)(f)	0
		70(1)(c)	0	70.1	0

#### 3.4 Format of information released

Paper	E-record	Data set	Video	Audio	Other
0	0	0	0	0	0

#### 3.5 Complexity

#### 3.5.1 Relevant pages processed and disclosed for paper and e-record formats

Number of Pages	Number of pages	Number of
Processed	Disclosed	Requests
0	0	0



# 3.5.2 Relevant pages processed by request disposition for paper and e-record formats by size of requests

	Less TI Pages Pr	nan 100 rocessed		-500 rocessed	501- Pages Pr	1000 rocessed	1001- Pages Pr			an 5000 rocessed
Disposition	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed	Number of Requests	Pages Processed
All disclosed	0	0	0	0	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0	0	0	0	0
All exempted	0	0	0	0	0	0	0	0	0	0
All excluded	0	0	0	0	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

#### 3.5.3 Relevant minutes processed and disclosed for audio formats

Number of Minutes Processed	Number of Minutes Disclosed	Number of Requests
0	0	0

#### 3.5.4 Relevant minutes processed and disclosed for audio formats

	Less Than 60 Minutes Processed			Minutes essed	More than 120 Minutes Processed	
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

#### 3.5.5 Relevant minutes processed and disclosed for video formats

Number of Minutes	Number of Minutes	Number of
Processed	Disclosed	Requests
0	0	0



# 3.5.6 Relevant minutes processed per request disposition for video formats by size of requests

	Less Than 60 Minutes Processed		60 - 120 Proce	Minutes essed	More than 120 Minutes Processed	
Disposition	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed	Number of Requests	Minutes Processed
All disclosed	0	0	0	0	0	0
Disclosed in part	0	0	0	0	0	0
All exempted	0	0	0	0	0	0
All excluded	0	0	0	0	0	0
Request abandoned	0	0	0	0	0	0
Neither confirmed nor denied	0	0	0	0	0	0
Total	0	0	0	0	0	0

#### 3.5.7 Other complexities

	Consultation	Legal Advice	Interwoven			
Disposition	Required	Sought	Information	Other	Total	
All disclosed	0	0	0	0	0	
Disclosed in part	0	0	0	0	0	
All exempted	0	0	0	0	0	
All excluded	0	0	0	0	0	
Request abandoned	0	0	0	0	0	
Neither confirmed nor denied	0	0	0	0	0	
Total	0	0	0	0	0	

#### 3.6 Closed Requests

#### 3.6.1 Number of requests closed within legislated timelines

	Requests closed within	
	legislated timelines	
Number of requests closed within legislated timelines	0	
Percentage of requests closed within legislated timelines (%)	0	

#### 3.7 Deemed refusals

#### 3.7.1 Reasons for not meeting legislated timelines

		Principal Reason							
Number of Requests Closed Past Legislated Timelines	Interference with Operations / Workload	External Consultation	Internal Consultation	Other					
0	0	0	0	0					



#### 3.7.2 Requests closed beyond legislated timelines (including any extension taken)

Number of Days	Number of Requests Past Legislated Timeline Where	Number of Requests Past Legislated Timeline Where		
Past Legislated Deadline	No Extension Was Taken	<b>An Extension Was Taken</b>	Total	
1 to 15 days	0	0	0	
16 to 30 days	0	0	0	
31 to 60 days	0	0	0	
61 to 120 days	0	0	0	
121 to 180 days	0	0	0	
181 to 365 days	0	0	0	
More than 365 days	0	0	0	
Total	0	0	0	

#### 3.8 Requests for translation

Translation Requests	Accepted	Refused	Total	
English to French	0	0	0	
French to English	0	0	0	
Total	0	0	0	

# **SECTION 4: DISCLOSURES UNDER SUBSECTIONS 8(2) AND 8(5)**

Paragraph 8(2)(e)	Paragraph 8(2)(m)	Subsection 8(5)	Total	
0	0	0	0	

# **SECTION 5: REQUESTS FOR CORRECTION OF PERSONAL INFORMATION AND NOTATIONS**

Disposition for Correction Requests Received	Number
Notations attached	0
Requests for correction accepted	0
Total	0

### **SECTION 6: EXTENSIONS**

#### 6.1 Reasons for extensions and disposition of requests

	15(a)(i) Inte	ference wit	h operations		15 (a)(	on	15(b)	
Number of	Further review				Cabinet			
requests where	required to	Large	Large	Documents	confidence			Translation
an extension	determine	volume of	volume of	are difficult	section			purposes or
was taken	exemptions	pages	requests	to obtain	(Section 70)	External	Internal	conversion
0	0	0	0	0	0	0	0	0



#### 6.2 Length of extensions

	15(a)(i) Inte	erference wit	th operations	S	15 (a)(ii) Consultation			15(b)
	Further review	Lorgo	Lorgo	Decuments	Cabinet			Translation
Length of	required to determine	Large volume of	Large volume of	Documents are difficult	confidence section			Translation purposes or
Extensions	exemptions	pages	requests	to obtain	(Section 70)	External	Internal	conversion
1 to 15 days	0	0	0	0	0	0	0	0
16 to 30 days	0	0	0	0	0	0	0	0
31 days or greater								0
Total	0	0	0	0	0	0	0	0

### SECTION 7: CONSULTATIONS RECEIVED FROM OTHER INSTITUTIONS AND ORGANIZATIONS

#### 7.1 Consultations received from other Government of Canada institutions and other organizations

Consultations	Other Government of Canada Institutions	Number of Pages to Review	Other Organizations	Number of Pages to Review
Received during the reporting period	0	0	0	0
Outstanding from the previous reporting pe	eriod 0	0	0	0
Total	0	0	0	0
Closed during the reporting period	0	0	0	0
Carried over within negotiated timelines	0	0	0	0
Carried over beyond negotiated timelines	0	0	0	0

#### 7.2 Recommendations and completion time for consultations received from other Government of Canada institutions

#### **Number of Days Required to Complete Consultation Requests**

Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Davs	Total
Disclose entirely	0	0	0	0	0	0	0	0
Disclose in part	0	0	0	0	0	0	0	0
Exempt entirely	0	0	0	0	0	0	0	0
Exclude entirely	0	0	0	0	0	0	0	0
Consult other institution	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0



#### 7.3 Recommendations and completion time for consultations received from other organizations

#### **Number of Days Required to Complete Consultation Requests**

Recommendation	1 to 15 Days	16 to 30 Days	31 to 60 Days	61 to 120 Days	121 to 180 Days	181 to 365 Days	More Than 365 Days	Total	
Disclose entirely	0	0	0	0	0	0	0	0	
Disclose in part	0	0	0	0	0	0	0	0	
Exempt entirely	0	0	0	0	0	0	0	0	
Exclude entirely	0	0	0	0	0	0	0	0	
Consult other institution	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	

### **SECTION 8: COMPLETION TIME OF CONSULTATIONS ON CABINET CONFIDENCES**

#### 8.1 Requests with Legal Services

	Fewer Than 100 Pages Processed									
	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages
Number of Days	<b>s</b> Requests	Disclosed	Requests	Disclosed	Requests	Disclosed	Requests	Disclosed	Requests	Disclosed
1 to 15	0	0	0	0	0	0	0	0	0	0
16 to 30	0	0	0	0	0	0	0	0	0	0
31 to 60	0	0	0	0	0	0	0	0	0	0
61 to 120	0	0	0	0	0	0	0	0	0	0
121 to 180	0	0	0	0	0	0	0	0	0	0
181 to 365	0	0	0	0	0	0	0	0	0	0
More than 365	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0

#### 8.2 Requests with Privy Council Office

Fewer Than 100		101-5				01-1000 1001-5000			More Than 5000		
	Pages Processed		Pages Processed		Pages Pro	Pages Processed		Pages Processed		cessed	
	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages	Number of	Pages	
Number of Days	Requests	Disclosed	Requests	Disclosed	Requests	Disclosed	Requests	Disclosed	Requests	Disclosed	
1 to 15	0	0	0	0	0	0	0	0	0	0	
16 to 30	0	0	0	0	0	0	0	0	0	0	
31 to 60	0	0	0	0	0	0	0	0	0	0	
61 to 120	0	0	0	0	0	0	0	0	0	0	
121 to 180	0	0	0	0	0	0	0	0	0	0	
181 to 365	0	0	0	0	0	0	0	0	0	0	
More than 365	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	0	0	



# **SECTION 9: COMPLAINTS AND INVESTIGATIONS NOTICES RECEIVED**

Section 31	Section 33	Section 35	Court action	Total	
0	0	0	0	0	

# SECTION 10: PRIVACY IMPACT ASSESSMENTS (PIAS) AND PERSONAL INFORMATION BANKS (PIBS)

#### 10.1 Privacy Impact Assessments

Number of PIA(s) completed	0	
Number of PIA(s) Modified	0	

#### 10.2 Institution-specific and Central Personal Information Banks

<b>Personal Information Banks</b>	Active	Created	Terminated	Modified
Institution specific	0	0	0	0
Central	0	0	0	0
Total	0	0	0	0

#### **SECTION 11: PRIVACY BREACHES**

#### 11.1 Material privacy breaches reported

Number of material privacy breaches reported to TBS	0
Number of material privacy breaches reported to OPC	0

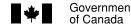
#### 11.2 Non-material privacy breaches reported

Number of non-material privacy breaches	0

# **SECTION 12: RESOURCES RELATED TO THE PRIVACY ACT**

#### 12.1 Allocated Costs

Expenditures		Amount
Salaries		\$0
Overtime		\$0
Goods and Services		\$0
Professional services contracts	\$0	
• Other	\$0	
Total		\$0





#### 12.2 Human Resources

Person	<b>Years Dedic</b>	ated to
Access to	Information	Activitie

Resources	Access to Information Activities
Full-time employees	0.000
Part-time and casual employees	0.000
Regional staff	0.000
Consultants and agency personnel	0.000
Students	0.000
Total	0.000

Note: Enter values to three decimal places.



### SUPPLEMENTAL STATISTICAL REPORT ON THE ACCESS TO INFORMATION ACT AND THE PRIVACY ACT

Name of institution: Pacific Pilotage Authority Reporting period: 2022-04-01 to 2023-03-31

# SECTION 1: CAPACITY TO RECEIVE REQUESTS UNDER THE ACCESS TO INFORMATION ACT AND THE PRIVACY ACT

Enter the number of weeks your institution was able to receive ATIP requests through the different channels.

	Number of Weeks
Able to receive requests by mail	52
Able to receive requests by email	52
Able to receive requests through the digital request service	52

# SECTION 2: CAPACITY TO PROCESS RECORDS UNDER THE ACCESS TO INFORMATION ACT AND THE PRIVACY ACT

2.1 Enter the number of weeks your institution was able to process paper records in different classification levels.

	No Capacity	Partial Capacity	Full Capacity	Total	
Unclassified Paper Records	0	0	52	52	
Protected B Paper Records	0	0	52	52	
Secret and Top Secret Paper Records	0	0	52	52	

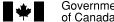
#### 2.2 Enter the number of weeks your institution was able to process electronic records in different classification levels.

	No Capacity	Partial Capacity	Full Capacity	Total	
Unclassified Electronic Records	0	0	52	52	
Protected B Electronic Records	0	0	52	52	
Secret and Top Secret Electronic Records	0	0	52	52	

#### SECTION 3: OPEN REQUESTS AND COMPLAINTS UNDER THE ACCESS TO INFORMATION ACT

3.1 Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are Within Legislated Timelines as of March 31, 2022	Open Requests that are Beyond Legislated Timelines as of March 31, 2022	Total
Received in 2022-2023	5	0	5
Received in 2021-2022	0	0	0
Received in 2020-2021	0	0	0
Received in 2019-2020	0	0	0
Received in 2018-2019	0	0	0
Received in 2017-2018	0	0	0
Received in 2016-2017	0	0	0
Received in 2015-2016	0	0	0
Received in 2014-2015	0	0	0
Received in 2013-2014 or earlier	0	0	0
Total	5	0	5





# 3.2 Enter the number of open complaints with the Information Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints
Received in 2022-2023	0
Received in 2021-2022	0
Received in 2020-2021	0
Received in 2019-2020	0
Received in 2018-2019	0
Received in 2017-2018	0
Received in 2016-2017	0
Received in 2015-2016	0
Received in 2014-2015	0
Received in 2013-2014 or earlier	0
Total	0

# SECTION 4: OPEN REQUESTS AND COMPLAINTS UNDER THE PRIVACY ACT

4.1 Enter the number of open requests that are outstanding from previous reporting periods.

Fiscal Year Open Requests Were Received	Open Requests that are Within Legislated Timelines as of March 31, 2022	Open Requests that are Beyond Legislated Timelines as of March 31, 2022	Total
Received in 2022-2023	0	0	0
Received in 2021-2022	0	0	0
Received in 2020-2021	0	0	0
Received in 2019-2020	0	0	0
Received in 2018-2019	0	0	0
Received in 2017-2018	0	0	0
Received in 2016-2017	0	0	0
Received in 2015-2016	0	0	0
Received in 2014-2015	0	0	0
Received in 2013-2014 or earlier	0	0	0
Total	0	0	0

# 4.2 Enter the number of open complaints with the Privacy Commissioner of Canada that are outstanding from previous reporting periods.

Fiscal Year Open Complaints Were Received by Institution	Number of Open Complaints
Received in 2022-2023	0
Received in 2021-2022	0
Received in 2020-2021	0
Received in 2019-2020	0
Received in 2018-2019	0
Received in 2017-2018	0
Received in 2016-2017	0
Received in 2015-2016	0
Received in 2014-2015	0
Received in 2013-2014 or earlier	0
Total	0





0

# **SECTION 5: SOCIAL INSURANCE NUMBER (SIN)**

Did your institution receive authority for a new collection or new consistent use of the SIN in 2022-2023?	No
SECTION 6: UNIVERSAL ACCESS UNDER THE PRIVACY ACT	

How many requests were received from confirmed foreign nationals outside of Canada in 2022-2023